

Troubleshooting

To resolve installation or operation problems, follow these steps:

To	Action
Run Troubleshoot Wizard	<ul style="list-style-type: none">From the User Console Help menu, select Troubleshoot.–Or–From the User Console Standard toolbar, click on the Run Troubleshoot Wizard icon.–Or–From the Start menu, go to Programs, ActivIdentity, ActivClient and select Troubleshooting.

Managing your smart card

To manage your smart card with ActivClient, follow these steps:

To	Action
Change your smart card’s PIN.	<ul style="list-style-type: none">From the Start menu, go to Programs, ActivIdentity, ActivClient and select PIN Change Tool.–Or–From ActivClient Agent’s right-click menu, select PIN Change Tool.
View your smart card content.	<p>Start the User Console:</p> <ul style="list-style-type: none">Double-click on ActivClient Agent.–Or–From the Start menu, go to Programs, ActivIdentity, ActivClient and select User Console.

For a complete documentation, refer to *ActivClient CAC Overview, Installation Guide and User Guide*.

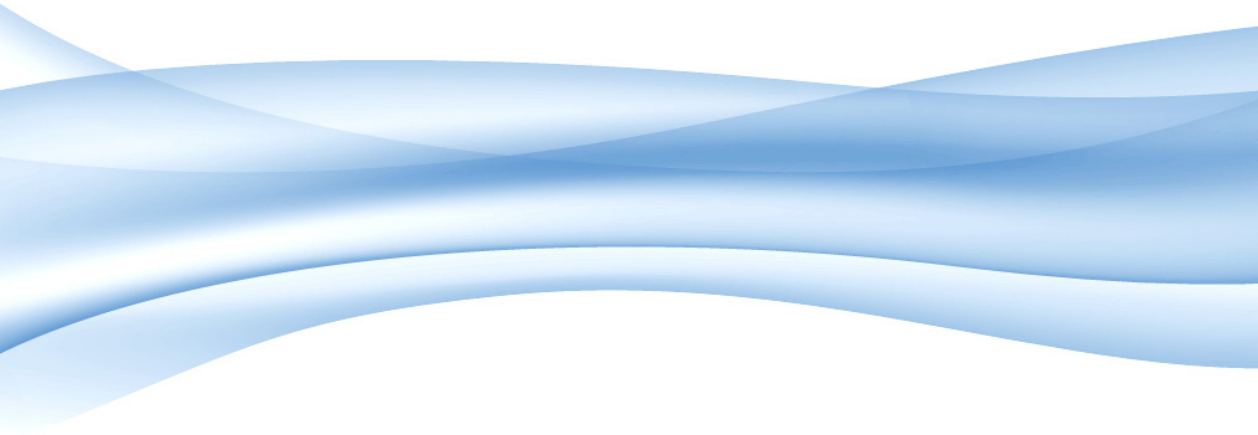
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ActivClient CAC 64-bit edition

Quick Start Guide

Product Version 6.1



ZPA-2168-AA



What’s on your CD?

The CD directory contains the main following folders:

Folder	Description
Documentation	<div><div>– The Quick Start Guide (this document).</div><div>– The User Guide.</div><div>– The Installation Guide.</div><div>– The Overview.</div><div>– ActivClient Help.</div></div> <div><div>– The User Guide.</div><div>– ActivIdentity End User License Agreement.</div><div>– ActivClient ReadMe.</div></div>
Product	<div>– Setup.exe: automatically installs ActivClient and its system prerequisites.</div> <div>– ActivClient CAC 6.1x64.msi: digitally signed version of ActivClient setup.</div>
Extras	<div>– ActivClient CAC 6.1x64.msi: unsigned version of ActivClient setup.</div> <div>– ActivIdentity Device Installer.msi: software package to install drivers for ActivIdentity smart card readers and USB tokens.</div> <div>– Root Certificates</div> <div>– Redistributables: Microsoft Visual C++ 2005 run-time libraries 32-bit and 64-bit. Refer to <i>ActivClient Resource Kit</i> for more details on customization.</div>

Installation and configuration

To install or configure ActivClient, follow these steps:

To	Action
Install	<div><div>1. Insert ActivClient CD-ROM.</div><div>2. Click on the Quick Install button.</div><div>3. Follow the Setup Wizard instructions for a typical (recommended) installation.</div><div>–Or–</div><div>Run the Setup.exe from your distribution source (Product folder).</div></div>
Configure	<div>You must display the Advanced Configuration Manager window. To do so:</div> <div><div>• From the User Console Tools menu, go to Advanced, Configuration.</div><div>–Or–</div><div>• From ActivClient Agent’s right-click menu, select Advanced Configuration Manager.</div></div>

Getting started with ActivClient

Depending on your organization, you may need to configure your smart card before you can use it with ActivClient:

Smart card status	Action
You have a blank smart card (not initialized, no PIN).	You must initialize your smart card. You may want to download a certificate supporting PKI login.
You have a smart card with a PIN and a certificate.	You smart card is ready to use. You can sign emails, access secure Web sites etc.

Digital certificates

To use and manage your certificates, follow these steps:

To	Action
Log on to Windows with a certificate.	From the Log On to Windows window, enter your smart card PIN. After a few moments, you are logged on and your desktop is displayed.
Send/Receive a digitally-signed email message.	<div>To send:</div> <div><div>1. From Outlook, display the Security properties dialog box.</div><div>2. Select the Add digital signature to this message option.</div><div>3. Complete and send the email message.</div></div> <div>To receive:</div> <div>From Outlook, click the signed message you wish to read. The message is displayed with a secure message icon when the sender is successfully authenticated.</div>
Send/Receive an encrypted email message.	<div>To send:</div> <div><div>1. From Outlook, display the Security properties dialog box.</div><div>2. Select the Encrypt Message Contents and Attachments option.</div><div>3. Complete and send the email message.</div></div> <div>To receive:</div> <div><div>1. From Outlook, click the encrypted message you wish to read.</div><div>2. When prompted, enter your PIN.</div></div> <div>The message is displayed along with the secure message icon showing the encryption status.</div>
Connect to a secure Web site.	<div><div>1. Access the secure Web site using Microsoft Internet Explorer.</div><div>2. In the Client Authentication dialog, choose a certificate on your smart card.</div><div>3. Enter your card PIN.</div></div> <div>Your browser sends your certificate and a digital signature to the Web server. The Web server checks your signature and grants access to the secured site.</div>
Encrypt/Decrypt files (Windows Vista only)	<div>To encrypt:</div> <div><div>1. Select the file to encrypt.</div><div>2. Select Properties, Advanced from the file’s right-click menu.</div><div>3. Select Encrypt contents to secure data. If it is the first file you encrypt, select your encryption certificate.</div></div> <div>The file is encrypted.</div> <div>To decrypt:</div> <div><div>1. Open the file to decrypt</div><div>2. Click on the EFS notification window and enter your smart card PIN.</div></div> <div>The file opens.</div>